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MEDIA STATEMENT

For Immediate Release

Sunday, 5 October 2025

PNG Air Brings Tokua and Hoskins Airports Back Under Direct Management

PNG Air advises that, effective Sunday 5 October 2025, Niugini Ground Services (NGS) has ceased to act as PNG Air's ground handling agent at both Tokua and Hoskins airports. NGS has agreed to the cessation of contract services.

This change reflects PNG Air's ongoing policy of returning major operational ports to direct management to strengthen safety, compliance, and service delivery standards. The transition follows the recent reabsorption of the Goroka port under direct PNG Air control. Only Buka and Arawa ports continue to operate under agency arrangements within the PNG Air network.

PNG Air remains firmly committed to maintaining the highest standards of operational safety and compliance—objectives best achieved through the direct engagement and management of employees. The company has made significant investments in training and resources at Tokua in particular; however, performance and safety KPIs under the NGS arrangement did not meet PNG Air's expectations.

All personnel currently employed by Niugini Ground Services remain the responsibility of NGS. PNG Air welcomes applications from those former NGS employees wishing to continue working within the PNG Air network, and candidates will be considered subject to successful completion of entry assessments.

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