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FOR IMMEDIATE RELEASE

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PNG Air Statement on Recent Flight Disruptions to Mt. Hagen

PORT MORESBY, Papua New Guinea – PNG Air acknowledges the concerns raised by passengers over recent disruptions to our Mt.Hagen services and thanks the travelling public for their patience during this period.

The disruptions are a result of ongoing runway work at Mt.Hagen (Kagamuga) Airport, being carried out by the National Airports Corporation (NAC). This is part of a K39.4 million asphalt overlay project. As advised by NAC, the runway is currently being upgraded in stages, and during construction the runway length has been reduced. This restricts PNG Air to operate its smaller Q400, ATR.

The Q400, ATR seat capacity is significantly less than our larger aircraft. During a period of high passenger demand, that has led to some booking and capacity challenges.

PNG Air is working closely with NAC and other stakeholders to manage this transition and minimize the impact to affected passengers. We are working to best serve passengers during this period and encourage those flying to Mt. Hagen to check their booking status in advance.

We apologize for any inconvenience. Be assured that regular capacity is expected to resume once the runway work is completed.

For further enquiries, contact PNG Air call centre on 7411 2640 or our toll-free number 16 111.

About PNG Air

For nearly four decades, PNG Air has proudly connected the people of Papua New Guinea with safe, reliable, and affordable air services. Listed on the Port Moresby Stock Exchange since 2008, the airline is majority-owned by Papua New Guinean institutions — including the MRDC Group, Pacific Balance Fund and NasFund — and supported by approximately 2,900 local shareholders.

PNG Air currently operates more than 460 flights each week across 22 destinations, providing essential passenger and cargo services that support economic

development, community connectivity, and national unity. In 2024, the airline carried over 150,000 passengers, underscoring its pivotal role as a true national connector.

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