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**FOR IMMEDIATE RELEASE**

Date: 20 September 2026

**PNG Air Travel Advisory for Customers Travelling to and from Mount Hagen**

**PORT MORESBY, Papua New Guinea** – PNG Air wishes to advise customers that it was notified by the National Airports Corporation on the afternoon of Sunday, 20 September 2026, that runway construction works at Kagamuga Airport, Mount Hagen, will reduce the available runway length from 980 metres to 880 metres from Monday, 21 September 2026.

Under these temporary conditions, PNG Air aircraft will be unable to operate safely to or from Mount Hagen. The National Airports Corporation has advised that the runway length is expected to be restored on Monday, 5 October 2026. PNG Air intends to resume its Mount Hagen services once the runway is confirmed as operationally suitable for its aircraft.

In response to this short-notice restriction, PNG Air will increase services to both Goroka and Lae from 21 September, providing affected customers with alternative travel options.

Our team will contact customers holding confirmed bookings to or from Mount Hagen to discuss and confirm their alternative travel arrangements. Customers travelling during this period are asked to ensure that the contact details recorded in their bookings are current.

PNG Air sincerely apologises for the inconvenience and disruption caused by this late-notice change, which is beyond the airline's control. We thank our customers for their patience and understanding while the runway works are completed and we adjust our schedule.

For assistance, please contact the PNG Air Call Centre on **7411 2640** or toll-free on **16111**, or visit your nearest PNG Air sales office or travel agent.

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