



Jackson's Airport, Port Moresby PO Box
170, **BOROKO**, Papua New Guinea
Phone (675) 325 2011 Fax (675) 325 2219

FOR IMMEDIATE RELEASE

Date: 24 September 2026

PNG Air Travel Advisory for Customers Travelling to and from Mt. Hagen

PORT MORESBY, Papua New Guinea – PNG Air is advising customers of an ongoing disruption to its Mt. Hagen services due to runway construction works currently underway at Kagamuga Airport. The airline received limited advance notice of these works, which has affected its ability to operate scheduled flights to and from the destination.

The National Airports Corporation (NAC) has since confirmed that the runway works are expected to continue until 15 October 2026.

For the duration of the works, PNG Air's aircraft cannot safely operate to or from Mt. Hagen. Services will resume as soon as the runway is confirmed operationally suitable.

To support affected customers, PNG Air is increasing the frequency of its flights through Goroka and Lae, and will boost operations to Mendi as an additional alternative should demand require it.

Customers with confirmed bookings to or from Mt. Hagen will be contacted directly by the PNG Air team to arrange suitable alternative travel. Passengers travelling during this period are encouraged to check that the contact details on their booking are up to date, so they can be reached promptly.

PNG Air apologizes for the disruption and inconvenience this late-notice, externally driven change has caused, and thanks customers for their patience as the airline works through the runway closure and adjusts its schedule accordingly.

For further assistance, customers can contact the PNG Air call centre on 7411 2640, the toll-free line on 16 111, or visit their nearest PNG Air sales office.

Media Contact

PNG Air

Email: media.relations@pngair.com.pg

Website: www.pngair.com.pg