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FOR IMMEDIATE RELEASE

Date: 22 September 2026

PNG Air Travel Advisory for Customers Travelling to and from Mt. Hagen

PORT MORESBY, Papua New Guinea – PNG Air wishes to advise customers that runway construction works are currently taking place at Kagamuga Airport, Mount Hagen. PNG Air was given limited notice of these works, which has resulted in a disruption to its scheduled Mt. Hagen services.

Under these conditions, our aircraft is unable to operate safely to or from Mt. Hagen for the duration of the runway works. We will resume our Mt. Hagen services once the runway is confirmed as operationally suitable for our aircraft.

In response to this short-notice disruption, PNG Air will service affected customers via increased flights through Goroka and Lae. We will also increase our operations to Mendi to further support customers impacted by this disruption, should this be required.

Our team will contact customers holding confirmed bookings to or from Mt. Hagen to discuss and confirm their alternative travel arrangements. Customers travelling during this period are asked to ensure that the contact details recorded in their booking are current.

PNG Air sincerely apologizes for the inconvenience and disruption caused to our valued customers by this late-notice change, which is beyond the airline's control. We thank our customers for their patience and understanding while the runway works are completed and we adjust our schedule.

For assistance, please contact PNG Air call centre on 7411 2640 or toll free on 16 111, or visit our nearest PNG Air sales office.

Media Contact

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